

Replies/Clarification in response to Pre-Bid Queries for Request for Proposal (RFP) for facilitation to conduct Online Computer Based Examination held at 3:00 PM on Tuesday, 18th March, 2014 at Conference Room No. 4062, Electronics Niketan, 6, CGO Complex, New Delhi 3					
S. No.	Page No.	Clause / Criteria Detail	Query/Suggestion/Clarification	NIELITs Remark	Company
1	NA	General Information	Minimum Candidates per day at one exam centre	NIELIT will pay for minimum of 25 candidates or capacity of centre (number of candidates per batch) whichever is lower.	All
2	NA	General Information	Financial Bid should be revised for detailed breakup of items optionwise	Agreed, the revised Financial Bid is to be used as per Annexure 4 in this document.	All
3	NA	General Information	Bio-Metric Capture (Finger Print, Signature and Photograph Capture) should be offline as it will consume huge bandwidth	Agreed, to be processed in offline mode but to be validated against the details captured at the time of registration within 2 hours of conduct of examination for a batch of candidates.	All
4	NA	General Information	CCTV Surveillance may be made available offline	Generally the CCTV Surveillance recordings have to be submitted after its proper sealing in offline mode but provision for online option is to be kept open. Depending on the requirement of the particular examination; one of the options may be used. Separate cost shall be quoted in the revised Financial Bid for the same.	All
5	NA	General Information	Mock drill before going live.	Prior to going live two full mock tests with a gap of one week are required to be conducted at all the NIELIT own Centres/Extension centres. Bidder has to bear the cost for these mock examinations although NIELIT will provide the Hardware Infrastructure with 25 Nodes or more as per availability at all its own Centres/Extension centres for Mock Drill of complete examination cycle. (Beta Testing)	All

6	NA	General Information	Edutech: Kindly let us know if we can use the same Question mark Perception Software for conducting the examination.	Yes if your software complies with the conditions and options in the RFP, however it should be customisable for any change requirements subsequently and there should not be any issue of proprietorship.	Edutech
7	NA	General Information	NSE&IT: Please share the list of cities where NIELIT exams have been conducted in past cycles/year.	Indicative List is attached as Annexure 1	NSEIT
8	NA	General Information	NSE&IT: It would further help if city wise number of candidates tested through the year can also be shared.	Indicative List is attached as Annexure 1	NSEIT
9	NA	General Information	Would customization include provision of all modules/features as enlisted in Option 1. Or would it be upto the vendor to manage the show using the modules/features available in the current version of his software.	As per RFP	NSEIT
10	NA	General Information	Would it be ok to support 'Match the Column' & 'Fill in the Blank' question types using multiple choice alternatives.	Yes	NSEIT
11	NA	General Information	Peak concurrent usage required for candidate registration portal	Concurrent usage of upto 1000 per Instance and scalable as per requirement	NSEIT
12	NA	General Information	What are the Expected exam cities exam wise	Indicative List is attached as Annexure 1	Aptech
13	NA	General Information	Can we get past data of city wise & exam wise count of candidates	Indicative List is attached as Annexure 1	Aptech
14	NA	General Information	For Online payment by candidates during Online Application, whose payment gateway will be used?	Currently DeitY has appointed NDML to provide payment gateway services for e-Governance Projects. Same would be used, along with CSC Wallet and NEFT Support	Aptech
15	NA	General Information	Apart from Online payment, is there any other mode of payment?	As above	Aptech
16	NA	General Information	The scrutiny will be done ONLINE automatically in the Online application.	Yes, parameters will be finalised in Pre-Implementation phase	Aptech
17	NA	General Information	Is there any Hard Copy scrutiny to be done? If yes, then what needs to be checked?	No	Aptech
18	NA	General Information	Who will provide question bank?	NIELIT (Question Bank provided may be Multilingual)	Aptech
19	NA	General Information	For exams to be conducted every month, do we need to use fresh question bank every month or can we make and use common question bank for entire year of exams	Its NIELIT Prerogative	Aptech

20	NA	General Information	Apart from Hindi and English, in which other languages will the exam be conducted	Currently exams are conducted in Hindi and English, but the examination software shall support Multilingual. Depending upon choice of language of candidate, Questions and Responses are to be shown in Bilingual (English + Language of candidate choice)	Aptech
21	NA	General Information	Please clarify who would be developing the Qbank /paper. In case service provider is required to do so how many q items and types of q item per implementation is required to be factored for commercial calculations	Its NIELIT Prerogative	Aptech
22	8	Period of Contract	NSE&IT: Please confirm the contract period.	Initially it will be for three years, however it may be extended on satisfactory performance	NSEIT
23	10	The Bidder at no point of time can excuse themselves from any claims by NIELIT whatsoever for their deviations in conforming to the terms and conditions, payment schedules, timeframe for implementation etc. as mentioned in Request for Proposal (RFP) document.	Sify: The claims by NIELIT need to be restricted to the limitation of liability and penalty clause as mentioned in the RFP.	As per RFP	Sify
24	16	The selected bidder will deploy technically qualified, experienced, adequate manpower to manage the entire examination process at each exam centre. There should be at-least one technical person directly from the Bidder Organisation managing LAN (server) and one person as Centre In-charge at the Examination centre.	Sify: Can bidder depute the technical manpower at each centre that are employees of the bidder but are on partner payroll model.	As per RFP	Sify

25	17	The selected bidders applying for Option 3 should be capable of addressing to both the Options 2 and Option 3 and so should submit financial bidding on both the Options.	TCS: Referring to "Separate the Scope of Options" mentioned in Page No. 10--- is it mandatory to quote for both the options? TCS requests provision for bidders to quote individually for various options mentioned in scope as per capability of the bidder.	Yes, it is mandatory. Option 2 is a subset of Option 3.	TCS
26	17	The selected bidders applying for Option 3 should be capable of addressing to both the Options 2 and Option 3 and so should submit financial bidding on both the Options.	Sify: Can we apply for option 3 only. Since we are a technology company and we do not foresee our value add as a technology company if we are awarded option 2 without option 1	Same as above	Sify
27	18	Honorarium/Payment Module: This module would be used to draw and disburse amounts to staff and other human resources as well as to other agencies.	Sify: Need clarity on the requirement	This module will be used by NIELIT for determining Honorarium to be paid to its own staff or expert that may be engaged by it for a particular examination. The calculation of Honorarium/ Amount to be paid may depend upon number of parameters like type of examination, designation, experience as per NIELIT Rules by NIELIT.	Sify
28	18	Module must have a provision for translation of the question bank	We assume you mean that the module must be capable of uploading and displaying question bank developed in different languages and that there is no system requirement of auto translation of English content to other languages.	The module must be capable of uploading and displaying question bank developed in different languages. There is no system requirement of auto translation of English content to other languages.	NSEIT
29	19	For Option 2 and 3 ----To conduct Computer Based Evaluation in smooth and fair manner at short notice period (Typically one week)	TCS: TCS request time period of min 3 weeks for option 3.	Depending upon urgency Examination may have to be conducted on a 15 Days Notice although NIELIT will provide actual candidate data atleast 7 days prior to conduct of examination.	TCS

30	19	Covers all offices existing as well as extends to NIELIT Centres that may be set up subsequent to award of contract.	As per TCS' understanding, this point is relevant for option 2 where NIELIT centres will be used for conduct of examination. This point may not be relevant for Option 3. Please clarify.	In case examination is conducted at NIELITs own regular centres/Extension centres the infrastructure cost will be deducted from the final payment to be made to the Bidder (Infrastructure cost will be calculated as per SOP). Even in option 3, NIELIT may be interested in conducting exams at NIELITs own centres.	TCS
31	19	For additional requirements in system or if major changes are required in the implemented software, the vendor will submit a proposal on man month basis for the same, which will be examined by the committee constituted by NIELIT. Onus of justifying the required man month and whether a change is a major change will lie with the vendor. The remuneration of the man-months would be equal to the matching provisions of NIC/NICSI for software development and related works. However, in the event of the provisions of NIC/NICSI are not available at that time, then provisions of some other government agency would be followed, as decided by NIELIT. The decision of the committee shall be final and binding on the vendor.	Sify: We request you to kindly share the rate card approved by NIELIT or NIC/NICSI for the change request applicable for this bid.	The Bidder will submit the efforts required in man-month(s). In case the effort required is more than 0.3 man-months (10 Man Days) the payment will be made according to the position, qualification and experience of the professional whose service have to be availed by the Bidder for this customization (Bidder will have to provide the justification) as per Annexure 2.	Sify

32	19	For Option 2 and 3: • To conduct Computer Based Evaluation in a smooth and fair manner at a short notice period (Typically One Week).	Sify: One week is too short time to arrange qualified test centres and could be impossible in case of some remote location. Request you to please give at least three weeks or more for bigger exams with multi city and remote locations. Seat requirement - Number of Days required for Exam Centre booking Up to 500 - 7 days Up to 2000 - 14 days Up to 5000 - 21 days Up to 10000 - 45 days above 10000 - 60 days	As clarified above.	Sify
33	19	The examination centres locations	On Page 19 it says, "The examination centres locations will be conveyed to the selected bidder for Option 2, whereas the examination centres will be identified by the selected bidder for Option 3". Please clarify	Geographical locations (City, Town, Locality etc) would be identified by NIELIT and rest of the logistics would be provided by the selected Bidder for Option 2 and Option 3. However, in selected cases, NIELIT may specify the exam centres as well for Option 2.	Aptech
34	19	<i>To conduct Computer Based Evaluation in a smooth and fair manner at a short notice period (Typically One Week)</i>	Please confirm, here evaluation means result processing only. The time frame for executing an assignment would be 2 months as mentioned on page 20 of RFP (schedule of completion of tasks)	Two months period is meant for initial preparations first time after award of contract (one month for system study and customisation as per NIELIT requirement and one month for deployment and testing before going live). Rest is as per RFP.	Aptech
35	20	To provide necessary data for post examination analysis (including the time taken by candidates in each question, biometric and image/video data obtained from the exam centres).	Is CCTV surveillance required?	Yes, on case to case basis, for mitigation of unfair means, in most of the examinations	TCS
36	20	To provide necessary data for post examination analysis (including the time taken by candidates in each question, biometric and image/video data obtained from the exam centres).	Sify: Please elaborate. Do we need to make provision for CCTV recording or web cam recording and is it required real time monitoring at all centres or do we Record it and provide it later.	As clarified above.	Sify

37	20	Option 3 – End to End Services and Support – Within 2 months of award of contract.	Sify: Is the application expected to be deployed in NIC's data centre and should it be operational in 2 months timeframe. We request to increase the time frame to 4 months for proper SRS, customisations and deployment of solution as per your requirements.	As per RFP	Sify
38	21	Question Bank Attributes	TCS requests NIELIT to specify all the possible types of questions.	The questions will be objective type with either combination of the following options. One correct Answer, Multiple correct Answers, match the following, fill in the blanks, Image Interpretation and GUI based or combination.	TCS
39	21	Cognition Level	Sify: Need clarification on the logic behind the attribute.	Refers to the three cognition levels of knowledge, understanding and application. Software shall have option to generate question paper from Question bank on the basis of various parameters as per requirement.	Sify
40	23	The bidder will disclose all the information related to disputes/legal-cases/punishments/penalties/sanctions/judgements and all related information related to the bidder and its employees responsible for executing the Scope of Work.	Sify: Please remove the phrase 'and its employees' since it is not possible to collect and submit such information from the employees side.	An undertaking may be obtained directly from the employees who are likely to work on this project. Based on that the bidder may submit undertaking.	Sify
41	23	The Bidder should be an ISO-27001 and ISO 9001 certified company and SEI CMMi Level 3 certification or Higher for the Software and services. Copies of the valid certification to be submitted	We would request NIELIT to drop the requirement of CMM certification while keeping the ISO9001 and IS27001 certification as eligibility criteria. ISO9001 fulfils the quality requirement and ISO27001 fulfils the data security and confidentiality requirement.	As per RFP	Aptech

42	24	Organization should have all the necessary components of source code in place and if any change is required in any of the components of the software by NIELIT, in-house technical skill should be able to provide the solution in minimum possible time (normally two days for non-critical patch and 4 hours for critical patch). The major/minor changes in software requested by NIELIT must be met immediately	TCS requests 1 day for critical patch.	Critical refers to an issue which is affecting conduct of Examination and Non-Critical refers to an enhancement or offline activities. Thus for Critical Patch the time is kept as 4 hours	TCS
43	24	The bidder should have successfully executed similar project(s). Must have developed software for two organisations with similar value and complexity. The documentary evidence in form of work/contract and client report must be enclosed.	Sify: By Similar Project do you mean complex software development. So request for a suitable change; suggested alternative - The bidder should have successfully executed software development project(s) for two organisations with similar value and/or complexity. The documentary evidence in form of work/contract and client report must be enclosed. The company should be in the business of conducting online examinations	Similar Project(s) means turnkey based IT projects which include development of software, delivery of services, supply and installation of infrastructure all of the above in each project	Sify
44	24		Silver Touch Technologies Limited: a. Bidders should be allowed to participate in the tender though consortium. b. Bidders should be allowed if they have developed 1-2 large projects having project value more than INR 40 Lacs.	Consortium is not acceptable as single point of contact is mandatory in each bid.	STTL

45	24	<p>The bidder should have successfully executed similar project(s) on all India basis, out of which at least one should be conduct of National Level Examination in more than 100 cities or more. The bidder should have conducted Computer based Examination of at least 1,00,000 candidates in a single Exam Cycle. The documentary evidence in form of work/contract and client report must be enclosed. The Bidder should have ready infrastructure of at least 50,000 computer nodes (Excluding 20% buffer) in 100 cities with validated nodes/computers. The agency should have conducted at least one examination in last one year in those cities. The agency should submit a proof of infrastructure. Reference, information and certificates from the respective clients certifying technical, delivery & execution capability of the bidder should be signed and the contact numbers of</p>	<p>Sify: The bidder should have successfully executed similar project(s) on all India basis, out of which at least one should be conduct of National Level Examination in more than 100 cities or more. The bidder should have conducted Computer based Examination of at least 1,00,000 candidates for a single customer. The documentary evidence in form of work/contract and client report must be enclosed. The Bidder should have ready infrastructure of atleast 50,000 computer nodes (Excluding 20% buffer) in 100 cities with validated nodes/computers. The agency should have conducted at least one examination in last one year in those cities. The agency should submit a proof of infrastructure. Reference, information and certificates from the respective clients certifying technical, delivery & execution capability of the bidder should be signed and the contact numbers of all such clients should be mentioned. NIELIT may also independently seek/verify information regarding the performance from clients. Note: Similar nature of work means design/ development of computer based Examination for professional examination, application processing, Exam delivery, evaluation and result processing.</p>	<p>Single exam cycle means one candidate examined only once, in a continuous series of examination under same title.</p>	<p>Sify</p>
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46	24	<p>The bidder should have successfully executed similar project(s) on all India basis, out of which at least one should be conduct of National Level Examination in more than 100 cities or more. The bidder should have conducted Computer based Examination of at least 1,00,000 candidates in a single Exam Cycle. The documentary evidence in form of work/contract and client report must be enclosed. The Bidder should have ready infrastructure of at least 50,000 computer nodes (Excluding 20% buffer) in 100 cities with validated nodes/computers. The agency should have conducted at least one examination in last one year in those cities. The agency should submit a proof of infrastructure. Reference, information and certificates from the respective clients certifying technical, delivery & execution capability of the bidder should be signed and the contact numbers of</p>	<p>Sify: The bidder should have successfully executed similar project(s) on all India basis, out of which at least one should be conduct of National Level Examination in more than 100 cities or more. The bidder should have conducted Computer based Examination of at least 1,00,000 candidates for a single customer. The documentary evidence in form of work/contract and client report must be enclosed. The Bidder should have ready infrastructure of at least 50,000 computer nodes (Excluding 20% buffer) in 100 cities with validated nodes/computers. The agency should have conducted at least one examination in last one year in those cities. The agency should submit a proof of infrastructure. Reference, information and certificates from the respective clients certifying technical, delivery & execution capability of the bidder should be signed and the contact numbers of all such clients should be mentioned. NIELIT may also independently seek/verify information regarding the performance from clients. Note: Similar nature of work means design/ development of computer based Examination for professional examination, application processing, Exam delivery, evaluation and result processing.</p>	As per RFP	Sify
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47	24	Organization should have all the necessary components of source code in place and if any change is required in any of the components of the software by NIELIT, in-house technical skill should be able to provide the solution in minimum possible time (normally two days for non-critical patch and 4 hours for critical patch). The major/minor changes in software requested by NIELIT must be met immediately.	Sify: Please share the parameters to measure critical and non-critical patches.	As clarified above.	Sify
48	24	Conduct of National Level Examination in more than 100 cities or more.	NSEIT request if this point can be relaxed to 80 + Cities	As per RFP	NSEIT
49	24	Conducted Computer based Examination of at least 1,00,000 candidates in a single Exam Cycle	NSEIT request if this point can be relaxed to 10,000 or more Candidates in a single Exam Cycle	As per RFP	NSEIT
50	24	Organization should have all the necessary components of source code in place and if any change is required in any of the components of the software by NIELIT, in-house technical skill should be able to provide the solution in minimum possible time (normally two days for non-critical patch and 4 hours for critical patch). The major/minor changes in software requested by NIELIT must be met immediately.	Since the objective and requirement of NIELIT is achieved from the above clause we request NIELIT to relax the following clauses (on page 24): a) Organization should own the complete source code of the software being used for conducting the exam. b) Organization should have all the necessary processes in place for entire Software Development Life Cycle (SDLC) of the software being used for conducting the exam d) Organization should have strong quality management and in-house quality assurance group.	As per RFP	Aptech

51	24		Assignment in more than 100 cities and 100000 exam cycle, also 25000 exam in single slot (be reduced to 15000 in a single slot as we have significant experience and proven experience of conducting examination for 100000 candidates on multiple occasion even in last one year .But implementing maximum of 15000 is as per customer requirement and not because of capacity or any operational/technical constraint, therefore we humbly submit to relax this condition to 15000 in a single slot)	As per RFP	Aptech
52	25	The Bidder should have successfully completed Online Computer based Examination, during last 3 years, at least two assignments of providing similar services to any 2 Government organization/ PSU's/UGC or AICTE approved Institutions in India where the value of each assignment should be equal or more than 5.00 Crs (INR) . The completion certificate should be submitted along with payment transaction proof to the bidder from the client. The assignments from 2 different customers will only be considered. OR The Bidder should have successfully completed Online Computer based Examination, during last 3 years , at least two assignments of providing similar services to any 2 Government organization/ PSU's/UGC or AICTE approved Institutions in India where the examination has been conducted in more than 100 cities in India in a	The Bidder should have successfully completed Online Computer based Examination, during last 3 years, at least two assignments of providing similar services to any 2 Government organization/ PSU's/UGC or AICTE approved / professional Institutions in India where the value of each assignment should be equal or more than 4.00 Crs (INR) . The completion certificate should be submitted along with payment transaction proof to the bidder from the client. The assignments from 2 different customers will only be considered. OR The Bidder should have successfully completed Online Computer based Examination, during last 3 years , at least two assignments of providing similar services to any 2 Government organization/ PSU's/UGC or AICTE approved/professional Institutions in India where the examination has been conducted in more than 100 cities in India for a single customer for upwards of 50,000 candidates . The completion certificate should be submitted along with payment transaction proof to the bidder from the client.F23	As per RFP	Sify

53	25	<p>The Bidder should have successfully completed Online Computer based Examination, during last 3 years, at least two assignments of providing similar services to any 2 Government organization/ PSU's/UGC or AICTE approved Institutions in India where the value of each assignment should be equal or more than 5.00 Crs (INR). The completion certificate should be submitted along with payment transaction proof to the bidder from the client.. The assignments from 2 different customers will only be considered. Also, the Bidder should have successfully completed Online Computer based Examination, in more than 100 cities in India in a single examination cycle for upwards of 1,00,000 candidates with minimum conducted capacity of 25,000 candidates in a single shift. The completion certificate should be submitted along with payment</p>	<p>Sify: The Bidder should have successfully completed Online Computer based Examination, during last 3 years, at least two assignments of providing similar services to any 2 Government organization/ PSU's/UGC or AICTE approved/ professional Institutions in India where the value of each assignment should be equal or more than 4.00 Crs (INR). The completion certificate should be submitted along with payment transaction proof to the bidder from the client.. The assignments from 2 different customers will only be considered. Also, the Bidder should have successfully completed Online Computer based Examination, in more than 100 cities in India for a single customer for upwards of 50,000 candidates with minimum conducted capacity of 10,000 candidates in a single shift. The completion certificate should be submitted along with payment transaction proof to the bidder from the client.</p>	As per RFP	Sify
54	26	Financial Requirement point no A - EMD	<p>Is EMD in form of BG acceptable or is DD a mandatory requirement. If BG is acceptable, please provide BG format.</p>	EMD is acceptable in form of Bank Guarantee as per Annexure 3	TCS

55	26	For Option 3: The Bidder should have an average annual turnover of at least Rs. 80 Cr (Rupees Eighty Crores Only) during each of the last three financial years (2010-11, 2011-12, and 2012-13) from similar services.	TCS suggests revision of Clause as For Option 3: The Bidder should have an average annual turnover of at least Rs. 80 Cr (Rupees Eighty Crores Only) during each of the last three financial years (2010-11, 2011-12, and 2012-13).	Similar Services means turn key based IT projects which include development of software, delivery of online services, supply and installation of infrastructure each of these component in one project.	TCS
56	26	For Option 1: The Bidder should have an average annual turnover of at least Rs. 9 Cr (Rupees Nine Crores Only) during each of the last three financial years (2010-11, 2011-12, and 2012-13) from similar services/activities. Copies of audited balance sheets/ profit & loss accounts/ annual reports of last three financial years and CA Certificate should be enclosed.	Sify: By similar services/ activities do you mean from software development ,infrastructure and IT services.	As clarified above.	Sify
57	26	For Option 2: The Bidder should have an average annual turnover of at least Rs. 11 Cr (Rupees Eleven Crores Only) during each of the last three financial years (2010-11, 2011-12, and 2012-13) from similar services. Copies of audited balance sheets/ profit & loss accounts/ annual reports of last three financial years and CA Certificate should be enclosed.	Sify: By similar services/ activities do you mean from software development ,infrastructure and IT services.	As clarified above.	Sify

58	26	For Option 3: The Bidder should have an average annual turnover of at least Rs. 80 Cr (Rupees Eighty Crores Only) during each of the last three financial years (2010-11, 2011-12, and 2012-13) from similar services. Copies of audited balance sheets/ profit & loss accounts/ annual reports of last three financial years and CA Certificate should be enclosed.	Sify: By similar services/ activities do you mean from software development ,infrastructure and IT services.	As clarified above.	Sify
59	28		We understand that the central server and data has to be hosted in NIELIT centre only and not at certified data centre of the bidder. Please confirm.	As per RFP chapter 7 clause 7.1.vii Deployment of System. As per Govt of India Guidelines and Cert-in advisories issued time to time and NIELIT Decision	NSEIT
60	28		- Please confirm if NIELIT has its datacenter ready and setup or does agency need to provision for procurement and setup of Data Centre systems and networks?	As per RFP	NSEIT
61	29	vii. Deployment of System: Deployment shall include implementation and maintenance of the developed software. a) It is necessary that the bidder should submit ideal minimum deployment requirements for the proposed Application Software which will be sufficient for the smooth functioning of the system without compromising the performance.	Sify: Kindly share the no. of concurrent users expected. Is the software expected to be 100% distributed or should it sync to central server every 5 or 10 mins. In case if it should sync then what is the concurrency expected at the central server.	System should be scalable to cater to NIELIT requirements, functional solutions are welcome subject to security, integrity and cost-effectiveness.	Sify

62	31	<p>Various Devices • The successful bidder should ensure proper functioning of the device. • The response time of device should be of 8 hours. Within this time, the machine should be replaced and integrated with the system if any damage or fault occurs to the existing machine. • The successful bidder should give comprehensive warranty/guarantee that the goods/stores/articles supplied continue to conform to the description and quality as specified in the RFP for a period of One year from the date of installation of the said goods/ stores/ articles notwithstanding the fact that NIELIT may have inspected and/or approved the said goods/stores/article.</p>	<p>Sify: This clause seems to be inapplicable for these requirements as their is no hardware or equipment supply. Request you to please remove the clause.</p>	<p>By devices, the meaning is the devices used in execution of work. The response time is rectification of error, removal of mal-functioning or clearance of breakdown.</p>	<p>Sify</p>
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63	32	a) Browser Independent: The Application Software should be web enabled so that the same can be accessed from anywhere, anytime. It is imperative that the user interface of the Application Software should be browser based so that the users can access the software using internet (HTTP protocol). The software should be compatible with all popularly used browsers.	Sify: Do you also want the application to run in a secure browser environment.	Yes, When user log in to the examination system every thing should be disabled except keyboard, mouse and browser. User should have access to exam portal only in full screen mode and should not have access to other website like Google search engine.	Sify
64	32	To provide consultancy, training and manpower support to handle the entire online exams project of NIELIT. The required Hardware, Software, networking to be installed and maintained by successful bidder.	Please confirm number of Regional and Nodal offices of NIELIT	At present there are 30 Centres/Extension Centres pan India and 8 upcoming Centres/Extensions Centres. These numbers are likely to increase in near future.	NSEIT

65	33	To identify required secure Online Examination Centres in various locations pan India (Minimum One Centre per District of India) as per requirement of NIELIT, with each centre capacity to be provided in advance. Each centre should have 20% buffer of capacity for each online examination slot/session. Besides this NIELIT may conduct Examinations at Village Level also. (j) To ensure be ready with infrastructure in all districts in India cities with validated nodes/computers within six months of award of contract. The agency should submit a proof of infrastructure.	Sify: In case the village or remote locations do not have the requisite infrastructure as per the standards defined by NIELIT then what is the alternative.	As per the RFP, the centre can be in any part of the country, however the NIELIT will pay for minimum of 25 candidates or capacity (number of candidates per batch) of centre whichever is lower.	Sify
66	33	To identify required secure Online Examination Centres in various locations pan India (Minimum One Centre per District of India) as per requirement of NIELIT, with each centre capacity to be provided in advance. Each centre should have 20% buffer of capacity for each online examination slot/session. Besides this NIELIT may conduct Examinations at Village Level also.	Kindly elaborate this requirement	Kindly go through the list of exam centres of NIELIT, provided at Annexure 1.	Aptech

67	33	To ensure be ready with infrastructure in all districts in India cities with validated nodes/computers within six months of award of contract. The agency should submit a proof of infrastructure.	Kindly confirm what kind of proof can be submitted	An undertaking shall be provided by the bidder that if required the setup will be made available for conduction of examination within the stipulated time as per the RFP.	Aptech
68	34	Clause 7.2.2. point no (j) To devise system for monitoring and supervision of Examination Centre activities (Centre level/ Candidate's level) at designated Nodal/Regional Centres etc. including video recording covering entire area for all centres, preferably, which can be viewed by authorised representatives in real time over the web.	TCS would provide system for real time monitoring of examination centre activities at the designated office. CCTV can be used for video recording and the video footage can be submitted to NIELIT after completion of the examination.	Generally the CCTV Surveillance recordings have to be submitted after its proper sealing in offline mode but provision for online option is to be kept open. Depending on the requirement of the particular examination; one of the options may be used. Separate cost shall be quoted in the revised Financial Bid for the same.	TCS
69	34	Clause 7.2.2. point no (l) To print candidate response sheet at the end of the examination as per requirement of the particular exam being conducted by NIELIT.	TCS would provide unique login credentials to NIELIT authorized personnel. They can log in and download the response sheet at any given point in time.	As per RFP	TCS

70	34	Clause 7.2.3 point no (d) --- To prepare certificates valid for lifetime, maintain data and provide digital distribution and verification services.	Request for clarification on what all features will be required for the certificate? Will NIELIT utilize Verification services for Certificates as well?	A tamperproof Soft-certification with life-time validity would be preferred. The certificate should be verifiable and not misused through fake reproductions. The certificate shall be generated online, which should have security features as in e-Stamp Paper for validation and verification after printing like encrypted QR code, fine print, unique code etc. The certificate generation solution should have two components - The Server Side which generates and verifies the secure certificate with features described above with parameters defined by NIELIT and the client side which verifies the certificate so generated.	TCS
71	34	7.2.3 Post-Examination Work (As per applicability in options 1, 2 & 3) (a) To calculate marks obtained by each candidate as per requirement of the particular exam being conducted by NIELIT. (b) To carry out other works related to post processing of response & other confidential data and providing data as required by NIELIT. (c) To carry out all works related to post processing of examination and provide data/report as required by NIELIT. (d) To prepare certificates valid for lifetime, maintain data and provide digital distribution and verification services.	Sify: Please specify the total no. of reports and data formats to be shared. Also Neilit should give sufficient time for Adhoc reports to be generated.	Formats are exam specific with minor variations in formats. (At present there may be nearly 25 report formats).	Sify

72	34		Please confirm the biometric to be captured during start of examination needs to be validated against biometric input uploaded by candidate at the time of online application	Biometric validation including Signature + Thumb + Photograph needs to be captured offline at the time of examination and shall be validated against the details captured at the time of registration within 2 hours of conduct of examination for a batch of candidates.	NSEIT
73	34		For the necessity to provide CCTV Central view monitoring at Regional/Nodal offices – please confirm if the required systems and high bandwidth internet is readily available of bidder has to provision for. Please confirm no. of regional/nodal offices	As clarified above.	NSEIT
74	34		Please confirm if the certificate to prepared, needs to be printed and sent through courier to candidates by the bidder or sending through email/uploading on portal is adequate?	No, As clarified above.	NSEIT
75	34	Minimum manpower deployment at each examination centre must as per the SOP of that Examination. For example: Each Exam Centre should have the minimum following personnel's to be deployed by the selected Bidder 30% (At least three) of the human resources at each exam centre should be females. Above staff should be increased proportionately on the basis of candidates allotted to that centre.	Kindly elaborate this requirement	In case female candidate also appears for the examination at the exam centre.	Aptech

76	34	To devise system for monitoring and supervision of Examination Centre activities (Centre level/ Candidate's level) at designated Nodal/Regional Centres etc. including video recording covering entire area for all centres, preferably, which can be viewed by authorized representatives in real time over the web.	Kindly clarify this requirement is optional or IP based cameras are required	Yes, a robust monitoring system is required, Video Recording although is not mandatory but may be used if required and thus a separate price is to be quoted for the same in the revised Financial Bid.	Aptech
77	34	To maintain complete log of all activities of candidate during the course of examination to enable complete audit ability of the assessment process. The audit must be detailed and audit module should have the facility to replay the candidate screen with detailed notations for review purposes	Kindly elaborate the requirement of replaying the candidate screen	Based on the log of mouse and keyboard entries at the particular machine, a simulation may be prepared, which may be used in the event of unfair means investigation.	Aptech
78	39	Score of Option-3= $2p+3q+3.75r+4.25x+4.5(y+z) =$ Rs.	TCS requests NIELIT to clarify the scoring method.	As per RFP	TCS

79	42	8) Terms of Payment a) The payment shall be in Indian Rupees and shall be paid only after successful completion of each examination cycle without error and delays. No advance payment shall be made including payments of handling charges/service charges etc. under any circumstances to the bidder. For Option1: 1. 70% will be released, within one month, after successful development, installation and implementation after conduction of first successful pilot examination on the software. Pilot run will be conducted within one month of deployment 2. 15% after successful conduction of next three examinations in next three months after successful Pilot Run. 3. 5% after successful conduction of next two examinations after successful completion of point 2 above in next two months of S.No. 2 above. 4. 10% after expiry of the warranty period after successful	Sify: We request revision in payment terms to the following effect in option1,2,3 : For Option 1: SRS signoff – 30% ,UAT Signoff – 50% & Go Live - 20% For Option 2& 3: 20% payment after centre mapping and booking activity	As per RFP	Sify
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80	42	<p>In case the bidder fails to execute the contract, NIELIT shall have liberty to get it done through any other agency with full cost recoverable from the bidder in addition to damages and penalty. Page 45: NIELIT may rescind this part of the contract and shall be free to get it done from any other agency at the risk and cost of the contractor. Page 47:NIELIT shall reserve the right to get work completed at the risk and cost of the contractor and to recover from the contractor any amount by which the cost of completing the work by any other agency shall exceed the value of the contract without prejudice to any other remedies/rights/claims etc. that may be available to NIELIT.</p>	<p>Sify: The penalties should be capped to maximum of 10% of the project value. We request you to please remove these clauses.</p>	As per RFP	Sify
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81	45	<p>Liquidated Damages (a) Notwithstanding NIELIT's right to cancel the order, liquidated damages for late delivery and commissioning at 2.5% (Two and a half percent) of the order value per week will be charged for every week's delay for option 1 and every day for option 2 and option 3 in the specified delivery schedule subject to a maximum of 20% of the value of the order value. (b) Liquidated damages for late commissioning at 2.5% (Two and a half percent) of the order value per week will be charged for every week's delay in commissioning to a maximum of 20% of the value of the order value. (c) Please note that the above LD for delay in delivery and delay in commissioning are independent of each other and shall be levied as the case may be. (d) NIELIT reserves it's right to recover these amounts by any mode such as adjusting from any payments to be</p>	The penalties should be capped to maximum of 10% of the project value.	As per RFP	Sify
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82	45	<p>II. Penalty (a) The Bidder shall perform its obligations under the agreement entered into with the NIELIT, in a professional manner. NIELIT cannot afford any delay in providing service to the examinees and thus in any event of delay, NIELIT would identify the reason and responsible party/parties, would be levied penalty as per the clauses below. (b) For Option 1 In the event of failure due to failure/malfunctioning of software, penalty of 100% of the cost of the conduct of particular examination would be levied subject to a maximum of 30% of the total cost of conduction of exam in that stream in that financial year. (c) In the event of failure of maintaining the SLA, penalty of 2.5% of the cost of the total order value per week for option 1 and per day for option 2 and option 3 would be levied subject to a maximum of 20% of the total ordered value. (d) NIELIT may recover such amount</p>	<p>Sify: The penalties should be capped to maximum of 10% of the project value.</p>	As per RFP	Sify
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Statistics of candidates (City Wise) for BCC exam conducted during year 2013		
State	City	Number of Candidates
ANDAMAN AND NICOBAR ISLANDS		252
	1 PORTBLAIR	252
ARUNACHAL PRADESH		291
	1 NAHARLAGUN	130
	2 ROING	139
	3 ROTTUNG	22
ASSAM		1188
	1 CACHAR	347
	2 GUWAHATI	6
	3 NAGAON	367
	4 TEZPUR	468
BIHAR		362
	1 PATNA	362
CHANDIGARH		1866
	1 CHANDIGARH	1866
CHHATTISGARH		2079
	1 BALOD	43
	2 BALODABAZARBHATAPARA	86
	3 BALRAMPUR	139
	4 BEMETARA	32
	5 BHATAPARA	77
	6 BIJAPUR	20
	7 BILASPUR	96
	8 DANTEWADA	43
	9 DHAMTARI	66
	10 DURG	64
	11 GARIYABAND	58
	12 JANJIRCHAMPA	167
	13 JASHPUR	32
	14 KABIRADHAM	64
	15 KANKER	92
	16 KONDAGAON	89
	17 KORBA	88
	18 KOREA	155
	19 MAHASAMUND	65
	20 MUNGELI	29
	21 NARAYANPUR	32
	22 PITHORA	73
	23 RAIGARH	66
	24 RAIPUR	90
	25 RAJNANDGAON	89
	26 SARGUJA	68
	27 SUKMA	20
	28 SURAJPUR	76
	29 SURGUNJA	60
DELHI		126
	1 DELHI	126

GOA		1591
1	CANACONA	117
2	GOA	445
3	HONDASATTARI	131
4	MAPUSA	162
5	MARGAO	238
6	PONDA	263
7	VASCODAGAMA	235
GUJARAT		9
1	AHEMDABAD	8
2	VADODARA	1
HARYANA		22139
1	AMBALA	1535
2	BAHADURGARH	52
3	BHIWANI	1690
4	FARIDABAD	902
5	FATEHABAD	1279
6	GURGAON	602
7	HISSAR	2755
8	JHAJJAR	389
9	JIND	1465
10	KAITHAL	1722
11	KALKA	534
12	KARNAL	1602
13	KURUKSHETRA	1087
14	MEWAT	231
15	NARNAUL	759
16	PANIPAT	862
17	REWARI	466
18	ROHTAK	1072
19	SIRSA	1324
20	SONIPAT	1074
21	YAMUNANAGAR	737
HIMACHAL PRADESH		433
1	HAMIRPUR	94
2	KANGRA	50
3	KULLU	114
4	MANDI	41
5	SHIMLA	82
6	UNA	52
JAMMU & KASHMIR		311
1	JAMMU	61
2	SRINAGAR	250
JHARKHAND		17444
1	BOKARO	1149
2	CHAIBASA	391
3	CHAS	105
4	DEOGHAR	383
5	DHANBAD	4364
6	DUMKA	328

7	HAZARIBAGH	510
8	JAMSHEDPUR	3162
9	PALAMAU	110
10	RANCHI	6942
KARNATAKA		25376
1	BAGALKOT	583
2	BAILHONGAL	130
3	BANGALORE	2448
4	BANTWAL	152
5	BELGAUM	2359
6	BELLARY	9
7	BELTHANGADY	240
8	BHADRAVATHY	950
9	BIDAR	19
10	BIJAPUR	520
11	CHAMARAJANAGAR	204
12	CHICKBALLAPUR	203
13	CHIKMANGALORE	132
14	CHIKMANGALUR	150
15	CHITRADURGA	498
16	Dakshin Kannada	218
17	DAVANAGERE	448
18	DHARWAD	1635
19	GADAG	1091
20	GULBARGA	537
21	HALIYAL	291
22	HASSAN	533
23	HAVERI	114
24	HONAVAR	104
25	INDI	28
26	JAMKHANDI	86
27	JEWARGI	291
28	KARWAR	15
29	KODAGU	114
30	KOLAR	590
31	KOPPAL	516
32	MADIKERI	79
33	MANDYA	1153
34	MANGALORE	1403
35	MARIYALA	107
36	MYSORE	1968
37	NANJANGUD	177
38	NIDAGUNDI	73
39	NIPPANI	322
40	PERIYAPATNA	76
41	PUTTUR	78
42	RAICHUR	387
43	RAMANAGARA	368
44	RANEBENNUR	15
45	SADALGA	348

46	SEDAM	173
47	SHIKARIPURA	74
48	SHIMOGA	350
49	SURATHKAL	212
50	TIPTUR	78
51	TUMKUR	1835
52	UDUPI	549
53	UTTAR KANNADA	257
54	VENUR	78
55	YADGIR	8
KERALA		33022
1	ALAPPUZHA	2797
2	ANGAMALY	213
3	ANKAMALY	712
4	ATTINGAL	502
5	CALICUT	956
6	CHALAKKUDY	1281
7	COCHIN	559
8	DHANUVACHAPURAM	81
9	ERANAKULAM	2126
10	IDUKKI	95
11	KALAMASSERY	190
12	KALPETTA	338
13	KANHANGAD	113
14	KANNUR	1878
15	KASARAGOD	1238
16	KATTAPPANA	542
17	KAZHAKKOOTTAM	532
18	KOLLAM	2910
19	KOTTAYAM	2761
20	KOZHIKODE	2692
21	KUNNAMKULAN	283
22	MALAMPUZHA	74
23	MALAPPURAM	322
24	MALIKADAVU	267
25	MANJERY	45
26	NEDUMKUNNAM	221
27	NENMARA	52
28	OLLUKKARA	75
29	OTTAPPALAM	789
30	PALAKKAD	1488
31	PATHANAMTHITTA	820
32	PERINTHALMANNA	364
33	QUILANDY	256
34	SULTHANBATHERY	133
35	THIRUVANANTHAPURAM	1047
36	THODUPUZHA	105
37	THRISSUR	1283
38	TIRUR	720
39	TRIVANDRUM	1703

40	Vadanappilly	111
41	VATAKARA	217
42	VATANAPPALLY	131
MADHYA PRADESH		1877
1	BHITARWAR	33
2	BHOPAL	257
3	CHHINDWARA	402
4	DABRA	48
5	DEPALPUR	46
6	GWALIOR	101
7	INDORE	44
8	JABALPUR	316
9	MAJHOLI	56
10	MHOW	41
11	SAGAR	220
12	SAHAPUR	76
13	SANVER	82
14	SIHORA	112
15	SIRONJ	18
16	VIDISHA	25
MAHARASHTRA		94755
1	ACHALPUR	271
2	AHMEDNAGAR	1906
3	AJARA	134
4	AKLUJ	721
5	AKOLA	1651
6	AKOLE	59
7	ALLAPALLI	333
8	AMALNER	895
9	AMBAD	204
10	AMBEGAON	219
11	AMGAON	70
12	AMRAVATI	3264
13	ANJANGAONSURJI	627
14	ARDHAPUR	37
15	ARMORI	303
16	ASHTI	157
17	AURANGABAD	2151
18	AUSA	118
19	BARAMATI	763
20	BEED	1472
21	BHANDARA	1736
22	BHIGWAN	119
23	BHUSAWAL	187
24	BULDANA	1091
25	CHANDRAPUR	2940
26	CHIMUR	78
27	DARYAPUR	216
28	DEORI	96
29	DEULGAONRAJA	164

30	DEVGAD	90
31	DHADGAON	41
32	DHULE	1289
33	DINDORI	351
34	GADCHIROLI	835
35	GADHINGLAJ	192
36	GHANSAWANGI	113
37	GHODEGAON	270
38	GONDIA	1180
39	GOREGAON	117
40	GUHAGAR	197
41	HADAPSAR	444
42	HINGOLI	23
43	INDAPUR	532
44	ISLAMPUR	347
45	JALGAON	3631
46	JALNA	600
47	JAMKHED	173
48	JAMNER	330
49	JUNNAR	235
50	JUNNER	209
51	KALYAN	250
52	KANDHAR	130
53	KARAD	142
54	KHALAPUR	142
55	KHAMGAON	817
56	KHED	49
57	KOLHAPUR	3423
58	KOPARGAON	212
59	KORPANA	89
60	KUHI	98
61	LATUR	1224
62	LATUR	540
63	LONAVALA	240
64	MAHAGAON	147
65	MAJALGAON	79
66	MALEGAON	437
67	MALKAPUR	275
68	MALKAPUR	325
69	MALSHIRAS	126
70	MANGAON	729
71	MANORA	31
72	MEDHA	356
73	MOHADI	133
74	MOHOL	117
75	MUKTAINAGAR	262
76	MULSHI	81
77	MUMBAI	3981
78	MURTIZAPUR	159
79	NAGPUR	5476

80	NANDED	1111
81	NANDGAON	308
82	NANDURBAR	791
83	NARKHED	282
84	NASHIK	4869
85	NEWASA	91
86	NIPHAD	118
87	OMERGA	142
88	OSMANABAD	1276
89	PACHORA	301
90	PANDHARKAWADA	208
91	PANVEL	415
92	PARBHANI	749
93	PARNER	119
94	PAROLA	214
95	PATAN	79
96	PHALTAN	65
97	POMBHURNA	167
98	PUNE	4819
99	PUSAD	257
100	RAHATA	351
101	RAHATA	185
102	RAHURI	133
103	RAIGAD	374
104	RAJAPUR	137
105	RAJURA	303
106	RATNAGIRI	1586
107	RAVER	117
108	ROHA	331
109	RUPINAGAR	555
110	SAKRI	109
111	SANGAMNER	217
112	SANGLI	2062
113	SAOLI	84
114	SASWAD	220
115	SATANA	338
116	SATARA	2730
117	SAWANTWADI	339
118	SHAHADA	385
119	SHAHAPUR	191
120	SHAHAT	224
121	SHEVGAON	231
122	SHIROL	221
123	SHIRPUR	60
124	SHIRUR	516
125	SHRIRAMPUR	211
126	SINDHUDURG	561
127	SOLAPUR	2187
128	SONPETH	524
129	SURGANA	128

130	TERNA	34
131	THANE	2577
132	TIRORA	269
133	TRIMBAKESHWAR	90
134	TUMSAR	748
135	UMRED	139
136	URAN	303
137	WALWA	88
138	WARDHA	1334
139	WARORA	380
140	WASHI	55
141	WASHIM	647
142	YAVATMAL	1940
143	YAWAL	594
144	YEOLA	315
MEGHALAYA		49
1	SHILLONG	49
ODISHA		2364
1	BALANGIR	87
2	BARGARH	20
3	BERHAMPUR	15
4	BHADRAK	167
5	CUTTACK	882
6	DALPOSH	345
7	JAGATSINGHPUR	402
8	RAYAGADA	116
9	ROURKELA	330
PUDUCHERRY		38
1	PUDUCHERRY	38
PUNJAB		259
1	CHANDIGARH	48
2	FAZILKA	127
3	MANSA	52
4	TARANTARAN	32
RAJASTHAN		451
1	BHILWARA	28
2	GANGANAGAR	54
3	JAIPUR	40
4	JODHPUR	72
5	KEKRI	7
6	KISHANGARH	9
7	SARDARSHAHAR/CHURU	67
8	SIKAR	97
9	SRIGANGANAGAR	77
SIKKIM		283
1	GANGTOK	283
TAMIL NADU		4591
1	CHENNAI	977
2	COIMBATORE	179
3	DHARMAPURI	78

4	ELIYARPATHY	87
5	KALASAPAKKAM	516
6	KANCHEEPURAM	121
7	KUMBAKONAM	430
8	KURUVIKULAM	155
9	MADURAI	325
10	NAGERCOIL	114
11	PALANI	60
12	PANRUTI	99
13	PARAMAKUDI	38
14	PUDUCHERRY	26
15	PUDUKKOTTAI	90
16	THIRUNELVELI	349
17	TRICHY	101
18	VELLORE	245
19	VILAVANCODE	277
20	VILLUPURAM	113
21	VIRUDHUNAGAR	211
TRIPURA		706
1	AGARTALA	706
UTTAR PRADESH		10567
1	ALLAHABAD	749
2	BALLIA	32
3	FARRUKHABAD	75
4	FIROZABAD	31
5	GAUTAMBUDHNAGAR	35
6	GHAZIABAD	324
7	GHAZIPUR	467
8	HAPUR	44
9	JHANSI	722
10	KANPUR	3568
11	LUCKNOW	45
12	MATHURA	66
13	MAU	89
14	MEERUT	1176
15	MIRZAPUR	183
16	MUZAFFARNAGAR	137
17	RAEBARELI	687
18	SAHARANPUR	1361
19	SAHIBABAD	106
20	UNNAO	48
21	VARANASI	622
UTTARAKHAND		645
1	DEHRADUN	555
2	HARIDWAR	17
3	KASHIPUR	73
WEST BENGAL		669
1	BALURGHAT	49
2	KOLKATA	413
3	MALDA	207

Grand Total	223743
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Statistics of candidates (City Wise) for CCC exam conducted during year 2013		
State	City	Number of Candidates
Andhra Pradesh		2
	1 GUNTUR	2
ARUNACHAL PRADESH		426
	1 NAHARLAGUN	426
ASSAM		180
	1 GUWAHATI	62
	2 NAZIRA	72
	3 TEZPUR	46
BIHAR		1203
	1 BHAGALPUR	57
	2 DARBHANGA	40
	3 GAYA	51
	4 MUZAFFARPUR	37
	5 PATNA	1018
CHANDIGARH		103
	1 CHANDIGARH	103
CHHATTISGARH		331
	1 DHAMTARI	221
	2 RAIPUR	110
DELHI		6207
	1 DELHI	6207
GUJARAT		55169
	1 AHMEDABAD	3141
	2 AMRELI	724
	3 BHARATPUR	62
	4 BHAVNAGAR	3761
	5 BHUJ	155
	6 BILIMORA	1043
	7 CHHOTAUDEPUR	2023
	8 CHIKHLI	1601
	9 DAHOD	3107
	10 DEDIAPADA	367
	11 DHARMPUR	1547
	12 DHORAJI	369
	13 GANDHINAGAR	1279
	14 GODHRA	2762
	15 HIMMATNAGAR	418
	16 JAMNAGAR	546
	17 JETPUR	377
	18 JUNAGADH	1470
	19 KODINAR	586
	20 LUNAWADA	1905
	21 MAHUVA	4202
	22 NADIAD	445
	23 PATAN	205
	24 PORBANDAR	815
	25 RAJKOT	2379

26	RAJPIPLA	1106
27	SURAT	3078
28	UNA	1835
29	VADODARA	18
30	VADODRA	739
31	VALLABHVIDHYANAGAR	670
32	VALSAD	1519
33	VANSDA	4700
34	VERAVAL	1495
35	VYARA	4720
HARYANA		1017
1	AMBALA	44
2	BAHADURGARH	11
3	BHIWANI	62
4	FARIDABAD	52
5	FATEHABAD	48
6	GURGAON	114
7	HISSAR	101
8	JHAJJAR	46
9	KAITHAL	61
10	KURUKSHETRA	75
11	MEWAT	62
12	MOHINDERGARH	36
13	PALWAL	70
14	PANIPAT	70
15	ROHTAK	36
16	SIRSA	35
17	SONIPAT	54
18	YAMUNA NAGAR	40
HIMACHAL PRADESH		168
1	HAMIRPUR	58
2	KULLU	44
3	SIMLA	66
JAMMU & KASHMIR		4057
1	ANANTNAG	27
2	JAMMU	425
3	PAHLOO	7
4	PATTAN	133
5	QAIMOH	38
6	RAMNAGAR	17
7	SHAHABAD	46
8	SRINAGAR	3361
9	TRAL	3
JHARKHAND		612
1	BOKARO	4
2	DEOGHAR	1
3	DHANBAD	130
4	JAMSHEDPUR	400
5	RANCHI	77
KARNATAKA		186

	1	BANGALORE	182
	2	MANDYA	1
	3	MYSORE	3
KERALA			5
	1	ERANAKULAM	5
MADHYA PRADESH			2222
	1	BHOPAL	122
	2	BURHANPUR	165
	3	CHATTRAPUR	61
	4	CHHATARPUR	130
	5	CHHATRAPUR	1133
	6	GARI MALHERA	192
	7	GUNA	123
	8	GWALIOR	191
	9	JABALPUR	105
MAHARASHTRA			84395
	1	ACHALPUR	111
	2	AHMEDNAGAR	359
	3	AHMEDPUR	751
	4	AKLUJ	756
	5	AKOLA	328
	6	AKOLE	247
	7	ALIBAG	52
	8	ALLAPALLI	43
	9	AMALNER	347
	10	AMBAD	380
	11	AMBAJOGAI	788
	12	AMGAON	1762
	13	AMRAVATI	1732
	14	ARDHAPUR	584
	15	ARMORI	1046
	16	ATPADI	225
	17	AURANGABAD	733
	18	BAMBURDE	997
	19	BARAMATI	1194
	20	BARSHI	343
	21	BEED	1872
	22	BHANDARA	1900
	23	BHIGWAN	285
	24	BHIWANDI	42
	25	BHOGAVATI	1652
	26	BHOISAR	111
	27	BHOKARDAN	61
	28	BORIVALI	93
	29	BRAMHAPURI	700
	30	BULDANA	41
	31	CHANDRAPUR	1121
	32	CHARMOSHI	92
	33	CHIKHLI	835
	34	DADAR	691

35	DAPOLI	352
36	DEGLOOR	285
37	DHULE	837
38	DONGAON	216
39	GADCHIROLI	526
40	GADHINGLAJ	1541
41	GANESWHWADI	615
42	GONDIA	100
43	GOREGAON	486
44	HADAPSAR	605
45	HANUMANTWADI	134
46	HINGANGHAT	985
47	HINGOLI	328
48	HUPRI	885
49	INDAPUR	416
50	JADHVWADI	539
51	JALGAON	1282
52	JATH	715
53	JUNNAR	180
54	KAHDHAR	157
55	KALYAN	1428
56	KAMOTHE	197
57	KANHAN	131
58	KAPSHISENAPATAI	281
59	KARMALA	137
60	KAVTHEMAHAKAL	194
61	KEDGAON	248
62	KOLHAPUR	615
63	KUDUS	359
64	KURDUWADI	714
65	KURUL	1479
66	LAKHANI	330
67	LATUR	414
68	MAGDYAL	287
69	MAHAD	357
70	MALEGAON	1252
71	MANGALWEDHA	22
72	MANGAON	514
73	MEHKAR	676
74	MHASWAD	168
75	MOHOL	339
76	MORSHI	391
77	MUMBAI	874
78	MURGUD	302
79	NAGBHID	205
80	NAGPUR	3045
81	NANDAPHATA	195
82	NANDED	906
83	NANDURBAR	2584
84	NARAYANGAON	1006

85	NASHIK	3289
86	NAVAPUR	381
87	NERUL	109
88	OZARMIG	245
89	PAN	1112
90	PANDHARPUR	512
91	PARBHANI	272
92	PETHVADGAON	456
93	PHALTAN	186
94	PIMPALNER	821
95	PUNE	1523
96	RADHANAGRI	354
97	RAHATA	782
98	RAHURI	921
99	RAJURA	163
100	RATANAGIRI	57
101	RUPEENAGAR	91
102	RUPINAGAR	470
103	SAKRI	1135
104	SANGAMNER	567
105	SANGLI	1503
106	SATANA	453
107	SATARA	2129
108	SAWANTWADI	672
109	SELU	577
110	SHAHAHDA	517
111	SHAHAPUR	916
112	SHIROL	518
113	SHIRPUR	249
114	SHIRUR	542
115	SHIRVAL	554
116	SHIVANE	691
117	SHIVNE	37
118	SHREEPUR	310
119	SHRIRAMPUR	153
120	SILLOD	426
121	SOLAPUR	914
122	SURGANA	102
123	TALA	146
124	TELGAON	146
125	TEMBHURNI	1363
126	TER	235
127	THANE	1382
128	UAPRI	382
129	UDGIR	634
130	UMRED	437
131	VANI	130
132	VIRAR	185
133	WARDHA	269
134	WARUD	766

	135	WASHIM	147
	136	YEOLA	356
MANIPUR			632
	1	IMPHAL	632
MEGHALAYA			110
	1	SHILLONG	110
MIZORAM			870
	1	AIZAWL	745
	2	CHAMPHAI	55
	3	LUNGLEI	63
	4	SERCHIP	7
NAGALAND			668
	1	CHUCHUYIMLANG	137
	2	KOHIMA	513
	3	MOKOKCHUNG	18
ODISHA			493
	1	BALASORE	130
	2	BHUBANESWAR	19
	3	CUTTACK	196
	4	PURI	148
PUDUCHERRY			533
	1	PUDUCHERRY	533
PUNJAB			193
	1	CHANDIGARH	118
	2	LUDHIANA	75
RAJASTHAN			2404
	1	ABUROAD	204
	2	BARMER	307
	3	CHITTORGARH	21
	4	JAIPUR	289
	5	JODHPUR	319
	6	KEKRI	2
	7	KOTA	10
	8	SARDARSHAHAR(CHURU)	103
	9	SIKAR	74
	10	SRIGANGANAGR	893
	11	UDAIPUR	182
SIKKIM			125
	1	GANGTOK	125
TAMIL NADU			109
	1	CHENNAI	37
	2	TRICHY	72
TRIPURA			132
	1	AGARTALA	132
UTTAR PRADESH			603173
	1	AGRA	7629
	2	ALLAHABAD	116621
	3	AMBEDKARNAGAR	7367
	4	AZAMGARH	4893
	5	BALLIA	23426

6	BAREILLY	8428
7	BASTI	7324
8	BIJNOR	4012
9	BUDAUN	20762
10	BULANDSHAHR	6573
11	CHITRAKOOT	176
12	DEOBAND	17
13	ETAWAH	5582
14	FAIZABAD	15792
15	FARRUKHABAD	3793
16	FIROZABAD	3752
17	GAYA	69
18	GHAZIABAD	8922
19	GHAZIPUR	21112
20	GONDA	8391
21	GORAKHPUR	48108
22	HAPUR	1563
23	JAUNPUR	22980
24	JHANSI	12683
25	KANPUR	33418
26	KHALILABAD	1904
27	LAKHIMPUR KHERI	3174
28	LUCKNOW	59650
29	MAHOBA	274
30	MAINPURI	8793
31	MATHURA	9122
32	MAU	19329
33	MEERUT	5018
34	MIRZAPUR	18925
35	MORADABAD	10076
36	MUZAFFARNAGAR	2465
37	PATNA	54
38	RAEBARELI	7944
39	RAMPUR	5746
40	SAHARANPUR	6825
41	SHAHJAHANPUR	1779
42	SHAHJAHNPUR	1557
43	SULTANPUR	6616
44	THAKURDWARA	6461
45	VARANASI	34068
UTTARAKHAND		8636
1	ALMORA	32
2	BAZPUR	142
3	DEHRADUN	177
4	HALDWANI	996
5	HARIDWAR	390
6	KASHIPUR	6899
WEST BENGAL		1411
1	BALURGHAT	125
2	COOCHBEHAR	50

3	KOLKATA	728
4	MALDA	415
5	RAIGANJ	93
Grand Total		775772

Tentative Rates*

S.NO	Position, Experience in no. of years & Educational Qualification	Salary in Indian Rupees per month (30 mandays)
1	Asst. Software Developer (1) BE/B.Tech/MCA/MSc/NIELIT B Level or higher	Rs. 25,000
2	Software Developer/Web Designer / Content Developer/ Trainers (1+) BE/B.Tech/MCA/MSc (Computer Science or IT) /NIELIT B Level or higher	Rs. 30, 000
3	Senior SW Developer/Database Administrator/ Web Administrator/ Senior Content Developer / Senior Trainer (3+) BE/B.Tech/MCA/MSc Computer Science or IT) /NIELIT B Level or higher	Rs. 50, 000
4	Manager (10+) BE/B.Tech/MCA/MSc Computer Science or IT/NIELIT B Level or higher	Rs. 75, 000
5	Solution (10+) Architect/Consultant BE/B.Tech/MCA/MSc Computer Science or IT) /NIELIT B Level or higher	Rs. 80, 000
6	Principal Solution Architect/Principal Consultant (15+) BE/B.Tech/MCA/MSc Computer Science or IT) /NIELIT B Level or higher	Rs. 1 lacs

TA/DA rates should be as per the NIELIT Rules for above Contractual Officials

* These Rates are tentative and will depend on Technology/Platform

PROFORMA FOR BANK GUARANTEE AGAINST EARNEST MONEY DEPOSIT
(To be stamped in accordance with the Stamp Act)

To

National Institute of Electronics & Information Technology
 Electronics Niketan, 6, CGO Complex,
 Lodhi Road,
 New Delhi – 110 003

Dear Sir,

In accordance with invitation to Bid under your Tender No. _____, M/s _____ (Bidder's name & address) hereinafter called the Bidder wish to participate in the said Request for Proposal (RFP) & Financial Bid to facilitate Computer Based Examination being conducted by National Institute of Electronics and Information Technology (NIELIT) for various stake-holders and you, as a special favour have agreed to accept an irrevocable and unconditional, Bank Guarantee for an amount of Rs. _____ valid upto _____ on behalf of the bidder in lieu of the Earnest Money Deposit (EMD) by way of Demand Draft required to be made by the bidder, as a condition precedent for participation in the said bid.

We, _____ (Banker's name & address) guarantee and undertake to pay immediately on demand by National Institute of Electronics & Information Technology (NIELIT), Electronics Niketan, 6, CGO Complex, New Delhi – 110 003, the amount of Rs. _____ (Rupees _____) without any reservation, protest, demur and recourse. Any such demand made by the said owner shall be conclusive and binding on us irrespective of any dispute or difference raised by the bidder.

This Guarantee is issued subject to the condition that the liability of the Bank under this Guarantee is limited to a maximum of ` _____ (Rupees _____ only) and the Guarantee shall remain in force upto _____ (_____ year from the date of issue of this Bank Guarantee and cannot be invoked, otherwise than by a written demand or claim under this guarantee served on the Bank on or before _____ by the NIELIT, New Delhi.

And whereas the bank _____ (name and address) has agreed to give on behalf of the Bidder a Guarantee:

Therefore, we hereby affirm that we Guarantee and are responsible to you on behalf of the Bidder, upto a total amount of ` _____ (Rupees _____ only) and we undertake to pay you, upon your first written demand declaring the Bidder to be in default in compliance of guidelines for the _____ seed and other terms & conditions mentioned in the permission letter of CAA without cavil or argument, any sum or sums as specified by you within the limit of ` _____ (Rupees _____) as aforesaid, without your need to prove or to show grounds or

reasons for your demand of the sum specified therein. This Guarantee shall not be affected by any change in the Constitution of the Bank.

NOTWITHSTANDING ANYTHING CONTAINED HEREIN

The Bank hereby covenants and declares that the guarantee hereby given is an irrevocable one and shall not be revoked by a Notice or otherwise.

The Bank agrees that the amount hereby guaranteed shall be due and payable to NIELIT on serving us with a notice before expiry of Bank Guarantee requires the payment of the amount and such notice shall be deemed to have been served on the bank either by actual delivery thereof to the Bank or by dispatch thereof to the Bank by registered post at the address of the Bank.

This guarantee shall remain in force up to _____ provided that if so desired by NIELIT, this guarantee shall be renewed for a further period as may be indicated by them on the same terms and conditions as contained therein.

Our liability under this guarantee is restricted to pay the guaranteed amount of ` _____ (Rupees _____ only), and this guarantee is valid upto _____. We shall be relieved and discharged from all liabilities there under unless a written claim for payment or extension of this guarantee is lodged to us on or before _____ irrespective of whether or not the original guarantee is returned to us.

Dated at _____ This Day of _____

SEALED & SIGNED BY THE BANK

Note: for Information

- 1 The guarantee should be furnished by a Nationalized Bank/Scheduled Bank, authorized by RBI to issue a Bank Guarantee.
- 2 This bank guarantee should be furnished on stamp paper specified for the purpose.
- 3 The stamp paper should have been purchased in the Name of the Bank executing the Guarantee.

Financial Bid

Name of the Bidder : _____

Address for Correspondence : _____

I/we hereby submit the consolidated financial proposal for Online Computer Based Examination System for NIELIT as per the Scope of work given in this tender document within the time specified and in accordance with the terms and conditions. The consolidated Rates:

Rates for Option-1 (In Indian Rupees)

Software Cost (j) Rs.....

AMC & Command Centre Management Staff (k) Rs..... (Per annum)

Representative figure for L1 Calculation = k+ (10% of j) = Rs.....

In words Rupees.....

Rates for Option-2 (In Indian Rupees)**For a Shift of 60 Minutes (Max Six Shifts per Day)**

Candidates Strength Range	Basic Price	Bio Metric (Finger Print +Signature+ Photo) (Offline)	Offline Surveillance		Online Surveillance		Jammer	Per Candidate (in figure)	Per Candidate (in words)	Legend
			Webcam (Offline)	CCTV (Offline)	Webcam (Online)	CCTV (Online)				
	i	ii	iii	iv	v	vi	vii	viii = 95%(i + ii) + 2%(iii + iv) +3% (v +vi) + 2%(vii)		
Upto 50000										a
50,001 – 1,00,000										b
1,00,001 – 2,00,000										c
2,00,001 – 5,00,000										d
5,00,001 – 10,00,000										e
Above 10,00,000										f

Column viii figures as per legends to be used for calculating L1 as per formula below.

$$\text{Score of Option-2} = 2a + 3b + 3.75c + 4.25d + 4.5(e+f) = \dots\dots\dots \text{Rs.}$$

NIELIT will pay 10% extra on above quoted price if exam is to be conducted only in a single shift for the particular examination.

Basic price (Column i) for Option 2 include the services as per RFP Document including

1. Centralised Help Desk Support for 24 Hours.
2. Center Allotment as per candidate choice.
3. Conduct of Examination as per SOP of the Examination.
4. Bio Metric (Finger Print and Photo Capture and validation offline).
5. Deployment of Canopies.
6. Exception handling and Resolution.

Rates for Option-3 (In Indian Rupees)

For a Shift of 60 Minutes (Max Six Shifts per Day)

Candidates Strength Range	Basic Price	Certificate	Bio Metric (Finger Print +Signature+ Photo) (Offline)	Offline Surveillance		Online Surveillance		Jammer	Per Candidate (in figure)	Per Candidate (in words)	Legend
				Webcam (Offline)	CCTV (Offline)	Webcam (Online)	CCTV (Online)				
	i	ii	iii	iv	v	vi	vii	viii	ix = 95%(i + ii +iii) + 2%(iv +iv) +3% (vi +vii) + 2%(viii)		
Upto 50000											p
50,001 – 1,00,000											q
1,00,001 – 2,00,000											r
2,00,001 – 5,00,000											x
5,00,001 – 10,00,000											y
Above 10,00,000											z

Column ix figures as per legends to be used for calculating L1 as per formula below.

$$\text{Score of Option-3} = 2p + 3q + 3.75r + 4.25x + 4.5(y + z) = \dots\dots\dots \text{Rs.}$$

NIELIT will pay 10% extra on above quoted price if exam is to be conducted only in a single shift for the particular examination.

All these scores are indicative of an index figure only & Final score is to be written in figures and in words both. The rates shall be inclusive of all cost as well as duties and taxes paid or payable and the rates payable shall be as per the candidates' strength range. For instance: For 475000 candidates, rates applicable shall be as those quoted for 400001-500000 range.

Basic price (Column i) for Option 3 include the services as per RFP Document including

1. Centralised Help Desk Support for 24 Hours.
2. Mock Test option available 15 days prior to commencement of Online Examination anytime anywhere for candidates to practice online.
3. Online Application Management.
4. Online Admit Card issuance.
5. Center Allotment as per candidate choice.
6. Conduct of Examination (End to End)
7. Bio Metric (Finger Print and Photo Capture and validation offline)
8. Deployment of Canopies
9. Evaluation and Result processing, Merit list generation, Exception handling and Resolution.
10. Online Certificate Generation & Distribution.

I/we hereby confirm that to the best of our knowledge and belief:

1. The rate quoted will be reasonable and valid for the period of contract from the date of opening of technical bid. The period can be extended with mutual agreement.
2. Tendered rates are at par with the prevailing market rates and not more than the price usually charged for secure code of same nature/class or description from any private purchaser either foreign or as well as Government purchaser.
3. In respect of indigenous items for which there is a controlled price fixed by law, the price quoted are not higher than the controlled price.
4. Services/Products/Goods supplied, will be of requisite specification and quality.

Note:

1. The rate should not be provided as a percentage figure.
2. The Bidder is advised to quote rate in absolute Indian Rupees.
3. The rate quoted will be reasonable and valid for period of contract from the date of opening of technical bid. The period can be extended with mutual agreement.
4. No condition will be entertained and conditional tender will be liable to be rejected.
5. Bidder is further required to submit a detailed item wise breakup as prescribed.

Name of the Bidder : -

Authorized Signatory : -

Seal of the Organization : -

Date :

Place :