

राष्ट्रीय इलेक्ट्रॉनिक्स एवं सूचना प्रौद्योगिकी संस्थान (रा.इ.सू.प्रौ.स.) चंडीगढ़
National Institute of Electronics and Information Technology (NIELIT), Chandigarh

(इलेक्ट्रॉनिक्स एवं सूचना प्रौद्योगिकी मंत्रालय, भारत सरकार की स्वायत्त वैज्ञानिक संस्था)
(An Autonomous Scientific Society of Ministry of Electronics and Information Technology, Govt. of India)

Birla Farms, Bada Phull, Rupnagar, Punjab - 140001.

Chandigarh Facility:-IETE Building, Plot No. M-925, Sector 30B, Chandigarh -160030

Through email at ritschd@rapidtechit.com and speed post
NIELIT/CH/PUR/208/V-1/2020/11685

08th December, 2021

M/s Rapidtech IT Services Pvt. Ltd.
Plot no. 3113, Industrial Area
Phase-2, Chandigarh-160002
Mobile: 80544 99288

Ref: AMC for Line Printers at various locations awarded vide letter no. NIELIT/PUR/208/V-1/2020/1597 dated 24/08/2020 from 25-Aug-20 to 24-Aug-21, extended up to 31-Dec-2021

Subject: - Debarment from participation in tenders due to non-performance.

Dear Sir,

This is with reference to trail mail and various emails and calls regarding faults in printers at Kurukshetra, Rohtak and Jhajjar pending for weeks and months at some location(s) whereas you are required to rectify the issues within 8 hours of the reporting of issue as per terms of the tender.

Vide email dated 23/11/2021, you were asked to get all the reported issues at various centres rectified latest by 24/11/2021, with intimation that failure to do so shall invite action as deemed appropriate by competent authority as per terms of the contract. Reminder was sent through email dated 24/11/2021. No action was taken for rectification of the faults and the printers are non-functional till date.

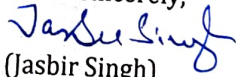
There have been numerous instances of delays in the rectification of faults since the beginning of the AMC period and the same has become a matter of routine. In last few months, AMC is essentially non-existent.

It is evident from the above that you have failed to provide AMC services as per terms of the tender and have exhibited gross non-performance and negligence. You are, therefore, intimated that:

- a) You are debarred from participation in the tenders floated by NIELIT Chandigarh for three years from the date of issue of this letter
- b) The printers under AMC shall be repaired at your risk and cost and the cost shall be adjusted against invoices, if any and Performance Security Deposit submitted by you.

Thanking you,

Yours sincerely,



(Jasbir Singh)

Deputy Director

- Copy to: - 1. Sh. Tarsem Lal Sharma, Additional Director, NIELIT Chandigarh
2. Vigilance Officer, NIELIT Chandigarh
3. Ms. Shalini Goyal, AD(F), NIELIT Chandigarh

मुख्यालय : नाइलिट भवन, प्लॉट नंबर ३, पीएसपी पॉकेट, सेक्टर - ८, द्वारका, नई दिल्ली -110077

HQs : NIELIT Bhawan, Plot No. 3, PSP Pocket, Sector 8, Dwarka, New Delhi -110 077.

Helpline No. (Toll Free)-1800116511, Phone- 91-11-25308300

ईमेल/Email: contact@nielit.gov.in

वेबसाइट/Website: <http://www.nielit.gov.in/>

दूरभाष/Phone: Ropar Reception- 01881-257005

Chandigarh Reception- 0172-2650121

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वेबसाइट/Website: <http://www.nielit.gov.in/chandigarh>