

Clarification on Pre-Bid Meeting held on 20-04-2015 for "Design, Development and Implementation of new Website of NIELIT (HQ and Centres)"

S No	RFP Clause/Query	Clarification
1	as per as the rule no 5.5, we hereby request you that since the project cost is 26 lac only, and you invited the CMMi Level companies, which turn the less competition, since this kind of project is very well done by the companies whose having ISO 9001:2008 only, with the lesser amount then what you projected on the rfp, and also the fact that it should be considered that the the pricing for the CMMI level companies will goes on the higher side, so we request you to kindly please ammended the rule no 5.5 and allow the companies whose having only ISO certified to be part of this bid.	ISO 9001:2008 or ISO 27001 or min. CMMi Level 3. Accordingly the scoring table for weightage during technical Evaluation mentioned under clause 6.5 at pg 28 of RFP stands modified as per the Annexure - T
2	Exemption in Cost of RFP document , EMD	As per the RFP
3	Whether all the subsites will run in a single domain or there will be separate domain as presently running	The website should have single domain and centres will have their sub-domain under single domain.
4	A single database will be maintained or there will be separate database for each sub centres.	A single database for keeping common things like themes, styles, common pages and individual database for each centre and separate database for individual centres recommended. Otherwise there will be performance degradation. The pages will load only very slowly. Another factor is, in future if we redesign the site by splitting the sites , data retrival from the separate database will be easier.
5	Whether there will be single layout for HQ as well as for centers or each centers will have their own layout (structure same but color wise different)	The website should have similar layout and look & feel throughout for NIELIT HQ and Centres.

6	<p>http://onlineaccr.nielit.gov.in/, http://student.nielit.gov.in/, http://placement.nielit.gov.in/, https://nielit.eoffice.gov.in/, http://online.nielit.in/, http://ftms.nielit.in/, http://mrbs.nielit.in/, http://attendance.nielit.gov.in/</p> <p>whether the above urls will be linked to the present application only or we have to develop the functionalities present under the above link</p>	<p>The url of the Online Services is to be placed in the proposed website.</p>
7	<p>Which kind of Financial Technology pls. explain so that efforts can be estimated</p>	<p>The term Financial Technology stand removed from RFP.</p>
8	<p>What is the current technology used for existing websites Pls. explain in details .</p>	<p>Different technologies like Moodle, .Net, java, PHP having databases in MySQL, MSSQL Server etc are used for the websites of NIELIT HQ and centres.</p>
9	<p>As far as HQ is concern its ok but for others Branches of Neilit which are spread all around India how come discussion from them possibles as we all agree they are stakeholder for their respective sites .</p>	<p>Nodal Officer from each centre shall be appointed for single point of contact and the selected bidder may communicate with them through email. If required, Video Conferencing can also be arranged at NIELIT HQ with the nodal officers of the Centres.</p>
10	<p>In 4 months time I think department need to define training in details and these days are working days</p>	<p>As per the RFP</p>
11	<p>Do we need to revamp the designs all available NIELIT centers too?</p>	<p>Yes</p>
12	<p>How we gather information? Whether you will provide the information which we will integrate or we need to gather those information manually and integrate on the new proposed site?</p>	<p>The selected bidder will collect the information from NIELIT HQ/Centres .</p>
13	<p>Who will make entry of Hindi content? It will be the vendor who will make entry or the client, please clarify!!</p>	<p>The selected bidder will have to do the Hindi translation and entry of Hindi Content.</p>
14	<p>What exactly you need from the vendor as security and software certification?</p>	<p>As per the RFP</p>
15	<p>NIELIT enpannelled vender will preferable.</p>	<p>As per the RFP</p>

16	We request to you please allow EMD in the form of Bank Guarantee , As DIETY guidelines EMD can be submitted in the form of Bank Guarantee	As per the RFP
17	Data migration: data in which format and approximately how much	Each centre's data is available in their respective websites. Once the common design is finalised, data to suit that design will be provided by each Nodal Officer.
18	Clearance certificate: can we submit the service tax & VAT submission receipt.	The bidder need to submit Service tax and VAT registration certificate. There is no need to submit the clearance certificate.
19	What is GIS that needs to be integrated in the new website?	The term GIS Technology stand removed from RFP.
20	Any other Third Party system to be used in the new website	Third party softwares may be avoided as much as possible. Use it only if highly necessary with proper licencing and inform NIELIT in writing about it while handing over the site .
21	How many Payment Gateway to be integrated/ which payment gateway?	One or may be more than one as per the requirement.
22	Any idea how many languages can be introduced in the future	All the Official Languages.
23	Assuming the new website will be responsive in nature	Yes.
24	What all reports will be required	As per the RFP. Also, the standard reports which may be generated from a single website such as centre wise administrators, centre wise no. of Tenders and other common contents uploaded, Centre wise log reports etc. More data collection may be done at a later stage.
25	Is vendor responsible for website design (UX - PSDs) or NIELIT will provide UX	It is responsibility of vendor.
26	Are there any criteria for all images width and height?	No criteria for size of images. But the webpage having images should be light, fast and smooth.
27	Search: do you also want search through PDF and docs or only in content?	It is required to search through PDF, Docs and the content as well.
28	Do you have any single sign on (SSO) or LDAP integration for authenticating users?	Currently NIELIT do not have Single Sign On facility. However, LDAP of NIC may be used by NIELIT.

29	How audios/videos will be hosted in New System? Via third-party video steaming service (Youtube, vimeo) etc?	It will be uploaded in the new proposed website.
30	What is Auto Archival policy? If content is archive will be it disabled from system or moved to archive tab?	NIELIT HQ and centres have the approved archival policy. The selected vendor need to comply with the same.
31	What would be the response time and load time for website pages?	It should be fast accessible in peak time too.
32	Where to host the new website? On premises or cloud. Can you give us brief on existing hardware setup	NIC Data Centre or any other Data centre in India to be decided by NIELIT.
33	Expected users and concurrent users on the new website?	We have more than 15,00,000 current users and it grows by approx. 20% every year.
34	URLs of NIELIT Website at Annexure-10	Currently 20 Websites of NIELIT HQ and Centres are working as per the Annexure-10 of RFP. The websites of remaining NIELIT Centres/Extension Centres should also be included in the list.
35	Pre-receipt challan for refund of earnest money.	Clause no a ix) at page number 12 of RFP stands removed.
36	Serial No 7,8,9,10,11,12 of eligibility criteria at pg 43-44 of RFP to be re-ordered	Serial No 7,8,9,10,11,12 of eligibility criteria at pg 43-44 of RFP to be read as 6,7,8,9,10,11

The scoring table for weightage during technical Evaluation mentioned under clause 6.5 at pg 28 of RFP

S.No	Criteria	Max. Marks	Minimum Marks required
1	Adequacy of proposed approach & methodology, in line with the requirement	25	15
2	Past experience in Design, Development & Maintenance of Website.	10	4
3	Experience in Design & Development of Govt./PSU/ Corporate bodies website	20	10
4	Schedule and time line for delivery.	10	5
5	Innovation content of the proposal/ technical solution, suggested layout.	20	10
6	Technical team and other resources availability with bidder	15	6
	Total Marks	100	Min 50 needed in total
1, 5 will be evaluated based on proposed solution, presentations (if required & invited to do so) /discussions with bidder and the proposed solution's ability to meet the FRS.			
These marks would not be counted on subsequent stages and the financial bid will be opened, only if the bidder qualifies this criteria.			