

# राष्ट्रीय इलेक्ट्रॉनिकी एवं सूचना प्रौद्योगिकी संस्थान (रा.इ.सू.प्रौ.सं.) National Institute of Electronics and Information Technology (NIELIT)

(An ISO 9001: 2008 Certified Organisation)

इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी मंत्रालय, भारत सरकार Ministry of Electronics and Information Technology, Government of India No. A-20/1/2020-Admin/456 07<sup>th</sup> October, 2021

## OFFICE ORDER

Subject: Appointment of Sub-Appellate Authority for the purpose of Public Grievance Appeal in NIELIT

Department of Administrative Reforms and Public Grievances (DARPG) has introduced Appeal Management module in CPGRAMS in which citizen can file appeal against the disposal of their public grievance in case of dissatisfaction with such disposal by the Public Grievance Officer (PGO). Accordingly, as per the instructions of DARPG, Shri Susheel Kumar Gabgotra, Registrar In-Charge, NIELIT, is hereby nominated as Sub-Appellate Authority for the purpose of Public Grievance Appeal in NIELIT. His contact details are as under: -

Name

Shri Susheel Kumar Gabgotra

Designation:

Registrar Incharge

Telephone No.:

9592100671 (M), 011-25308300 (222) (Office)

**Email** 

registrar@nielit.gov.in

2. This issues with the approval of Competent Authority.

(R. K. Joshi) Deputy Director (Admn.)

### To:

1. Officer concerned

2. Public Grievance Officer, NIELIT

#### Copy to:

1. Executive Directors/Directors-in-Charge – All NIELIT Centres

2. All HoWs at NIELIT Headquarters

3. IT Branch, NIELIT Headquarters – with a request to upload the information on the website

4. Guard File / Office Order File

### Copy also for kind information to:

- 1. Director General, NIELIT
- 2. CVO, NIELIT
- 3. PG Cell, MeitY