Refund Policy

No request for refund of fee payment once remitted by the stakeholders will be entertained by NIELIT under any circumstance (except to the Stakeholders who might have ended up in paying fee more than once for the same application/course due to any technical issue with the server of the bank/ payment gateway concerned. However, such refund would be made only after ascertaining the actual receipt of payment of prescribed application / exam / course fee etc. more than once for same application, which would be possible only after reconciliation of payment data as received from the banks concerned with the payment recorded in the Server).

NIELIT is not responsible for any fraud transaction made by Stakeholder(s) and not liable for refund under Chargeback claims.

All disputes related to refund of claim shall be subject to exclusive jurisdiction of Delhi Courts (India).